



THE DOMINICAN IS HIRING

Function: Food and Beverage Manager
Department: Food and Beverage
Direct responsible: General Manager
Contract: Full time

Responsibilities

As the F&B Manager, you will be responsible for ensuring the delivery of exceptional guest experiences while effectively forecasting, planning, and managing F&B orders, staff, and finances.

Your primary objective will be to maximize sales and revenue by consistently meeting and exceeding customer expectations, fostering employee engagement, and maintaining a strong focus on quality and efficiency.

By implementing innovative strategies and maintaining high standards, you will play a pivotal role in driving the success of our F&B department and enhancing overall guest satisfaction.

Objectives and Tasks

- **Manage All F&B Operations**
 - Oversee day-to-day operations within budgeted guidelines and to the highest standards.
 - Ensure that all F&B operations run smoothly and efficiently.
- **Review and Set-Up Procedures**
 - Regularly review procedures and policies to identify areas for improvement.
 - Implement changes as necessary to enhance efficiency and service quality.
- **Manage Computer Systems**
 - Understand and manage computer systems such as Lightspeed, Table Book-er, and other applications used within the department.
 - Ensure all systems are utilized effectively to improve operations.
- **Customer Service Excellence**
 - Preserve excellent levels of internal and external customer service.
 - Proactively respond to customer needs and concerns to ensure satisfaction.
- **Menu Design and Goods Purchasing**
 - Design exceptional menus that meet customer preferences and trends.
 - Purchase goods and continuously seek improvements in menu offerings.

- **Lead F&B Team**
 - Attract, recruit, train, and appraise talented personnel.
 - Establish a motivated and cohesive team environment with a focus on teamwork and ownership.
- **Set Targets and KPIs**
 - Establish targets, KPIs, schedules, policies, and procedures.
 - Monitor performance and adjust strategies to meet and exceed targets.
- **Compliance**
 - Ensure compliance with all health and safety regulations.
 - Maintain a safe and hygienic working environment.
- **Reporting**
 - Report on management regarding sales results and productivity.
 - Provide insights and recommendations for improvements.

Qualifications and Requirements

- **Experience**
 - Hotel experience with at least two years in a management capacity or an equivalent combination of education and experience.
 - Previous extended stay experience preferred.
- **Skills and Knowledge**
 - Up-to-date with food and beverage trends and best practices.
 - Working knowledge of various computer software programs (MS Office, restaurant management software, POS).
 - Opera experience preferred.
 - Socially and digitally connected.
- **Languages**
 - Must speak and write fluent French & English. Other languages are a plus.
- **Personal Attributes**
 - Cheerful, pro-active, and positive attitude.
 - Commercially skilled and experienced.
 - Persuasive, strategic, and diplomatic.
 - Analytical, structured, and decisive.
 - Goal-oriented with an eye for detail.
 - Creative and innovative in problem-solving.
- **Leadership**
 - Ability to lead a team and foster a positive working environment.
 - Strong motivational skills to drive employee engagement.

- **Customer Focus**
 - Commitment to delivering exceptional customer experiences.
 - Proactive in understanding and addressing customer needs.
- **Strategic Thinking**
 - Ability to develop and implement effective strategies to improve operations and achieve business goals.
- **Communication**
 - Excellent writing and speaking skills.
 - Ability to communicate effectively with team members and customers.

This role demands a dynamic individual who can balance operational efficiency with creative excellence, ensuring the F&B department's success and enhancing overall guest satisfaction.

We are

The Dominican is a 4* deluxe design hotel, a destination for elegance in the historical centre of Brussels. The Dominican is the first member of Design Hotels™ in Belgium, distinguishing itself by offering a unique product and indulgent hospitality. The hotel offers 150 rooms, 3 meeting salons, a gym with sauna & hammam, a restaurant, bar & terrace.

What we offer:

In return for your hard work and your engagement you can look forward to a salary commensurate with your experience, motivation, and commitment including:

Compensation and Benefits:

- **Competitive Salary:** Based on industry standards and experience.
- **Regular Shifts:** Consistent and predictable work schedule.
- **Public Transport Reimbursement:** Full reimbursement of public transportation costs.
- **Exclusive Perks:** One free night per year and staff discounts at Carlton Group hotels, including Design Hotels worldwide.
- **Nutritious Meals:** Access to fantastic and healthy meals during shifts.
- **Uniform:** Provided by the company.

Additional Opportunities:

- **Cultural Experience:** Immerse yourself in The Dominican experience.
- **International Exposure:** Work for a globally recognized company.
- **Team Environment:** Join a supportive team of 47 amazing colleagues.
- **Career Development:** Opportunities for professional growth and advancement.
- **Company Culture:** Be part of a dynamic and expanding corporate culture.

Hungry for more details

Do you think we have a match?

Send your CV and motivation letter to human.resources@thedominican.be

The Dominican
Leopold street 9–15
1000 Brussels
+32 (0)2 203 08 08
www.thedominican.be