



## **THE DOMINICAN IS HIRING**

**Function:** Food and Beverage Manager  
**Department:** Food and Beverage  
**Direct responsible:** General Manager  
**Contract:** Full time

### **Responsibilities**

As the manager, you will be responsible for ensuring the delivery of exceptional guest experiences, while effectively forecasting, planning, and managing F&B orders, staff, and finances.

Your primary objective will be to maximize sales and revenue by consistently meeting and exceeding customer expectations, fostering employee engagement, and maintaining a strong focus on quality and efficiency.

By implementing innovative strategies and maintaining high standards, you will play a pivotal role in driving the success of our F&B department and enhancing overall guest satisfaction.

### **Objectives and tasks**

- Manage all F&B and day-to-day operations within budgeted guidelines and to the highest standards
- Preserve excellent levels of internal and external customer service
- Design exceptional menus, purchase goods and continuously make necessary improvements
- Identify customers needs and respond proactively to all of their concerns
- Lead F&B team by attracting, recruiting, training and appraising talented personnel
- Establish targets, KPI's, schedules, policies and procedures
- Provide a two-way communication and nurture an ownership environment with emphasis in motivation and teamwork
- Comply with all health and safety regulations
- Report on management regarding sales results and productivity

## **Qualifications and requirements**

- hotel experience with at least two years in a management capacity or an equivalent combination of education and experience
- Up to date with food and beverages trends and best practices
- Previous extended stay experience preferred
- Must speak and write fluent French & English. Other languages are a plus.
- Cheerful, pro-active and positive attitude
- Socially and digitally connected
- Working knowledge of various computer software programs (MS Office, restaurant management software, POS)
- Opera experience preferred
- Commercially skilled and experienced
- Persuasive
- Strategic
- Diplomatic
- Analytical
- Structured
- Decisive
- Having perfect writing and speaking skills
- Having an eye for detail
- Goal-oriented
- Creative

## **What we offer:**

In return for your hard work, you can look forward to a competitive salary including:

- Travel allowance
- Learning and development opportunities
- Recognition
- Eco-cheque
- 1 free night per year & Staff discount in the hotels of the Carlton Group, including Design Hotel worldwide
- Free online language classes
- Uniform

And having the great opportunity to...

- Live The Dominican experience
- Have the possibility to work for an international company
- Make +45 other amazing colleagues as your friend
- Develop your career
- Be part of a growing Company's Culture

## **We are**

The Dominican is a 4\* deluxe design hotel, a destination for elegance in the historical centre of Brussels. The Dominican is the first member of Design Hotels™ in Belgium, distinguishing itself by offering a unique product and indulgent hospitality.

The hotel offers 150 rooms, 3 meeting salons, a gym with sauna & hammam, a restaurant, bar & terrace.

## **Hungry for more details**

Do you think we have a match?

Send your CV and motivation letter to [human.resources@thedominican.be](mailto:human.resources@thedominican.be)

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