

Job Description

Fonction:	Housekeeping supervisor
Département :	Housekeeping
Responsable direct:	Housekeeping manager
Contract :	Full time

Objectives and tasks

In the role of housekeeping supervisor you take care of the day to day operations led by the housekeeping manager. During your shift you are responsible for the quality of service, products and our guest's satisfaction. Your main task will be to inspect and report upon room cleaning quality, organize the housekeeping team tasks, assist the housekeeping manager in projects and day to day operations.

As part of the housekeeping team you ensure high standards which are met to deliver memorable and unique guest experiences. Along with the housekeeping team you carry out special requests from guests, VIPs, repeat visitors and club members. You will also help in lost and found properties, and report in case of maintenance and technical issues.

The perfect match

You have a genuine interest for hospitality and assisting guests. You preferably have previous housekeeping experience(s) in a similar hotel and similar position.

You possess excellent grooming standards, excellent communication skills. You are self-confident and open minded. You live with a true hospitality DNA and a fun person to work with. You look smart and let us look smart – wear your uniform with pride and make sure your colleagues do the same.

Qualifications & requirements

- French and/or English speaking
- Flexible schedule (including weekends and bank holidays)
- Eye for detail
- Organized and task management skilled
- Team working attitude
- Discreet and helping

We are

The Dominican is a 4* deluxe design hotel, a destination for elegance in the historical centre of Brussels. The Dominican is the first member of Design Hotel™ in Belgium. The Dominican distinguishes itself by offering a unique product and indulgent hospitality.

The hotel offers 150 rooms, 3 Meeting Salons, Gym with sauna and Hamam, Courtyard, Lounge Bar and bustling Grand Lounge.

Hungry for more details

You receive a competitive salary, a meal on duty, a Dominican Experience, yearly complimentary stay @ Carlton Hotel Collection and staff rates @ Design Hotels.

You will also have the pleasure to live and grow within the Dominican culture through events, trainings and fun moments of sharing!

You think you are the right person to match, and you are willing to bring service and hospitality to the next level? Then we would love to receive your CV and motivation!

human.resources@thedominican.be

The Dominican

Leopoldstraat 9 – 15

1000 Brussels

+32 (0)2 203 08 08

www.thedominican.com