



WE ARE HIRING

Fonction: Maître d'hôtel
Département : F&B
Responsable direct: F&B Manager
Contract: Full time

Organization:

Report to the F&B Manager

Objectives and tasks

- Mise-en-place of the halls, bar and restaurant: cleaning of room equipment and furniture, arranging tables and chairs; laying out linen; placing cutlery and crockery; decorating halls and tables (flowers)
- Pantry and bar refilled
- Monitors the smooth operation of service, provides work instructions, and stands in for co-workers
- Numerates and passes on orders
- Serving food and beverages
- Is constantly attentive to customer needs; handles complaints or calls supervisor/manager/duty manager
- Seeks solutions, not reproaches
- Ensures a relaxed atmosphere in the bar, restaurant and halls.
- Computes and checks change, inputs cash register.
- Checks the order and tidiness in the room, puts away service material, and replenishes stock.
- Participates in the preparation and execution of the restaurant, bar and rooms.
- Reports technical defects (e.g., coffee machine).
- Gives responsibility to the person who stays behind at the end of the shift
- Motivates the team by setting a good example
- Ensures that all work is done before the end of the shifts
- Ensures that all mise-en-place is in order before the start of the next shift

The perfect match

You have a genuine interest for hospitality and assisting guests. You preferably have previous F&B experience(s) in a similar hotel or restaurant. An excellent knowledge of English and French and/or Dutch language is a must. Another language is a plus.

You possess excellent grooming standards, excellent communication skills and persuasive power. You are self-confident and open minded. You live with a true hospitality DNA and a fun person to work with.

Qualifications & requirements

- Food and wine knowledge
- Mixology and barista skills and knowledge is a plus
- Flexible schedule (including weekends and bank holidays)
- Organizing and task management skills
- Eye for detail and understanding
- Efficacy and stress-resistant during rush time
- Upselling skills
- Team working attitude

We are

The Dominican is a 4* deluxe design hotel, a destination for elegance in the historical centre of Brussels. The Dominican is the first member of Design Hotel™ in Belgium. The Dominican distinguishes itself by offering a unique product and indulgent hospitality. The hotel offers 150 rooms, 3 Meeting Salons, Gym with sauna and Hamam, Courtyard, Lounge Bar and bustling Grand Lounge.

Hungry for more details

You receive a competitive salary, a meal on duty, a Dominican Experience, yearly complimentary stay @ Carlton Hotel Collection and staff rates @ Design Hotels.

You will also have the pleasure to live and grow within the Dominican culture through events, trainings and fun moments of sharing!

You think you are the right person to match, and you are willing to bring service and hospitality to the next level? Then we would love to receive your CV and motivation!

human.resources@thedominican.be

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